

# RETURNS FORM

Need to make an exchange or return?

Simply complete the below form and return with your product within 14 days of delivery to:

Reply Paid 1050  
GCC Dept  
Estee Lauder Companies  
L.B. 1050  
Rosebery NSW 1445  
Australia

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Order Number: \_\_\_\_\_

Please refer to your Delivery Note to complete this section.

Product Name	Quantity	Refund/Exchange	Reason Code

## Refunds

Please indicate the payment type you used on your order:

Visa/MC/AMEX     PayPal

## Exchange Details

If you have indicated 'exchange' above, please list the product you would like us to replace your item with below.

Product Name	Size	Quantity

## Reason Codes

1. Faulty/Damaged
2. Poor quality
3. Sent incorrect item
4. Arrived too late
5. Not as pictured
6. Incorrectly ordered
7. Wrong skin type
8. Incorrect shade